

First Time Login User Guide

Official Web Site

<https://www.mgcombank.com>

The image shows a screenshot of the MG Commercial Bank website. At the top, the browser address bar displays the URL <https://www.mgcombank.com/en/index.html?p=aboutus>. The main header features the MG Commercial Bank logo and the slogan "MY PHONE MY BANK". A language selector button labeled "ENGLISH" is positioned in the top right corner. Below the header is a horizontal navigation menu with the following items: COMPANY OVERVIEW, OUR PRINCIPLES & VALUES, OUR VISION, OUR PEOPLE, ABOUT VANUATU, and CONTACT US. The main content area is dominated by a large background image of a hand holding a smartphone, with a financial newspaper visible in the background. Overlaid on the left side of this image is a semi-transparent dark blue box containing the MG Commercial Bank logo and two buttons: "Individual Customer Login" and "Corporate Customers Login". A red-bordered callout box with the text "Please click on 'Customer Login'" has a red arrow pointing to the "Individual Customer Login" button. At the bottom of the page, there are three small, horizontally-oriented image thumbnails: the first shows a close-up of a document, the second shows a blue sky with white clouds, and the third shows the interior of a modern building with a glass and steel structure.

Home Page of Internet Banking

Language Bar

Home

English 简体中文 繁体中文

 **MG Commercial Bank**

Welcome to MG Commercial Bank Customer Portal

Please proceed with your Online Banking User Name to login

Security Tips:

Please be aware of the phenomenon called "Phishing". Phishing are fraudulent emails sent to random email addresses that usually contain a link to a look-alike website to mislead you into entering sensitive information such as your username, password, One-Time Pin and etc.

Note: MG Commercial Bank will NEVER send emails to customers to verify confidential, personal or account information.

User Name :



|

→ Next

MG Bank Notification:

Please ensure your mobile number is registered with us to receive an SMS with a password or One-Time Pin. If you do need to access MG Commercial Bank Customer Portal, independently navigate to the site rather than using a link that you received in an email.

Please ensure your mobile number is registered with us to receive an SMS with a password or One-Time Pin.

For banking or all other inquiries, please drop us an email enquiry@mgcombank.com

 First Time Log In  Self Reset Password

For redirect to **Customer Portal.**

For activated Account only.

User Name :



Enter User Name

→ Next

 First Time Log In

 Self Reset Password

Customer Receive Email and SMS for Temporary Login ID and Password respectively

主旨: MG [redacted] ortal : Your First Time Login User ID

Hi CHAN SIU MAN DAVID,

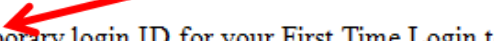
Thank you for registering to use our MG Internet Banking.

Please use this temporary login ID for your First Time Login to MG Commercial Bank Limited Official Website (<https://mgcombank.com>).
User ID: **psqbzaff**. Please login within 30 days.

Thank you.

This is a computer generated email. Please do not reply to this email

Receive "Temporary Login ID" via Email



Please use this temporary password FHkaUJum (valid for 30 days) to perform your First Time Login to MG Internet Banking..2017-08-03 17:31:01

1 17:30

Receive "Temporary Password" via SMS



Customer perform First Time Login

Home

English 简体中文 繁体中文



Welcome to MG Commercial Bank Customer Portal

Please proceed with your Online Banking User Name to login

Security Tips:

Please be aware of the phenomenon called "Phishing".

Phishing are fraudulent emails sent to random email addresses that usually contain a link to a look-alike website to mislead you into entering sensitive information such as your username, password, One-Time Pin and etc.

Note: MG Commercial Bank will NEVER send emails to customers to verify confidential, personal or account information.

User Name :

此連線並不安全，在此頁面輸入的登入資訊可能會被洩漏。了解更多

Click "First Time Login" button

⚡ First Time Log In

MG Bank Notification:

Please ensure your mobile number is registered with us to receive an SMS with a password or One-Time Pin.

If you do need to access MG Commercial Bank Customer Portal, independently navigate to the site rather than using a link that you received in an email.

Please ensure your mobile number is registered with us to receive an SMS with a password or One-Time Pin.

For banking or all other inquiries, please drop us an email enquiry@mgcombank.com

⚡ First Time Log In Self Reset Password

Input all the following 4 fields information and then click “Next”

Home

Authenticate Create Profile Activate Account Done

Step 1. Authentication

Thank you for registering with MG Commercial Bank Customer Portal. In order to use the online service, you need to activate your account profile. Please follow the guided steps below to complete the service activation. Please proceed with **First Time Registration** with information provided.

Note Please note that all of the information you enter must match the information we hold on our records. If the information does not match, please contact our Customer Service at enquiry@mgcombank.com

Temporary User Name :

Temporary Password :

Last 4 digit of your Registered Identity No. :

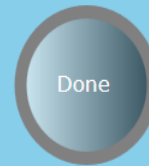
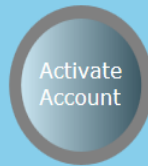
Birth Date :

Next

Copyright 2016 MG Commercial Bank. All Rights Reserved.

Input all the 4 fields of New User ID; New Password and Secret Word; then click “Next”

Home



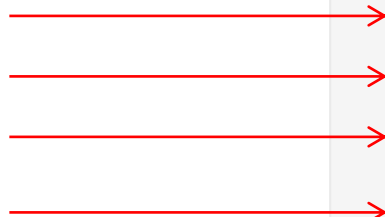
Step 2. Create Profile

Create your 'User ID' and 'Password'. The 'User ID' and 'Password' will be used to access your account.

Note Your 'User ID' or 'Password' should contain at least 4 characters and it is case sensitive. Secret Word is a phrase known only to you, and will be displayed as verification everytime upon Customer Portal Login.

Name :	CHAN SIU MAN DAVID	Address :	ROOM F, LUCKY TOWER, 18/F, LUCK ROAD, KOWLOON
ID No. :	XYZ123456		
Customer No. :	01000000000084		Hong Kong

New User ID :	<input type="text" value="uatuat"/>
New Password :	<input type="password" value="....."/>
Verify New Password :	<input type="password" value="....."/>
Secret Word :	<input type="text" value="testing"/>



Previous



Click “Request OTP”

Create
Profile

Activate
Account

Done

Step 3. One-Time Password (OTP)

OTP is a dual-factor authentication that will be sent to your registered mobile number when you're performing sensitive transaction.

One Time Password :

 Request OTP

Previous

Input OTP which received via SMS then click "Submit"



Step 3. One-Time Password (OTP)

OTP is a dual-factor authentication that will be sent to your registered mobile number when you're performing sensitive transaction.

One Time Password :

Your OTP request is successful .(2017-08-03 17:44:18)
Your one time password has been sent to your registered mobile number (+8529429****)

Red annotations include a red box around the OTP input field containing '414854', a red circle around the 'Submit' button, and a red circle around the 'Previous' button. Red arrows point from the 'Request OTP' button to the OTP input field, and from the 'Submit' button to the 'Previous' button.

Account Activation Successful –Click Login for normal Login to Internet Banking

Create Profile

Activate Account

Done

Step 4. Done

Congratulations!

Your online profile and account is activated. You may now login to the Customer Portal using your personal 'User Id'

Welcome and thank you for banking with us.

→ Login

Input User Name and click “Next”

ial Bank

Welcome to MG Commercial Bank Customer Portal

Please proceed with your Online Banking User Name to login

Security Tips:

Please be aware of the phenomenon called “Phishing”.

Phishing are fraudulent emails sent to random email addresses that usually contain a link to a look-alike website to mislead you into entering sensitive information such as your username, password, One-Time Pin and etc.

Note: MG Commercial Bank will NEVER send emails to customers to verify confidential, personal or account information.

User Name :



uatuat

→ Next


MG Bank Notification:


Please ensure your mobile number is registered with us to receive an SMS with a password or One-Time Pin.

If you do need to access MG Commercial Bank Customer Portal, independently navigate to the site rather than using a link that you received in an email.

Please ensure your mobile number is registered with us to receive an SMS with a password or One-Time Pin.

For banking or all other inquiries, please drop us an email enquiry@mgcombank.com

 First Time Log In

 Self Reset Password

Secret Word will display for customer verification and then input Password

al Bank

Welcome to MG Commercial Bank Customer Portal

Please ensure your Secret Word is correct and enter your password

The secret word below is a security measure to ensure that you are logging to MG Commercial Bank. Is this your secret word? If NOT, please DO NOT enter your password.

User Name: uatuat

Secret Word:

testing

Password:



.....

Next

Should there be any irregularities or for other banking queries, please drop us an email enquiry@mgcombank.com

Request OTP again then input and Log In


Bank

Welcome to MG Commercial Bank Customer Portal

Please enter the One-Time Password (OTP) that has been sent to your registered mobile no.


One Time Password :

955688|

 Request OTP

Your OTP request is successful .(2017-08-03 17:53:36)

Your one time password has been sent to your registered mobile number (+8529429****)

 Log In

Login successful to Internet Banking

The screenshot displays the MG Commercial Bank internet banking interface. At the top left, the bank's logo and name are visible. On the top right, there are links for 'Language' and 'Logout'. A dark navigation bar shows the current date and time: 'Thursday, 3 August 2017 5:54 PM'. Below this is a search bar for transactions. A left-hand menu is expanded to show 'Account Profile', with 'Overview' selected. The main content area is titled 'Overview' and contains sections for 'My Assets' and 'My Liabilities'. Under 'My Assets', there are sub-sections for 'Deposit Account(s)' and 'Term Deposit(s)', both indicating that the user has no accounts with the bank. Under 'My Liabilities', there is a 'Loan(s)' section, also indicating no loans. A 'Currency' dropdown menu is present, and a section for 'Exchange Rate as of' includes a note: 'The exchange rate is the closing rate as of date indicated above.'

MG Commercial Bank

Language Logout

Thursday, 3 August 2017 5:54 PM

Search Transaction

Account Profile

- Overview
- Transaction History
- e-Statement
- Customer Service
- User Service
- Transfer
- Request

Overview

My Assets

Deposit Account(s)

You do not have any deposit account with us.

Term Deposit(s)

You do not have any term deposit account with us.

My Liabilities

Loan(s)

You do not have any loan account with us.

Currency

Exchange Rate as of

The exchange rate is the closing rate as of date indicated above.